

**Boil Water Notice
City of Van Alstyne, Texas**

August 3, 2022

Due to loss of pressure caused by a failure with the SCADA computer control system, the Texas Commission on Environmental Quality has required the City of Van Alstyne public water system/PWS 0910009 to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

If you have questions concerning this matter, you may contact Justin Johnson at (903)482-5426. City of Van Alstyne public works dept. / City Hall, 152 North Main Dr., Van Alstyne, TX 75495.