



**NOTICE TO CITY OF VAN ALSTYNE WATER CUSTOMERS
JULY 24, 2023**

The City of Van Alstyne is making efforts to improve and maintain the safety and quality of the water distribution system. Historically, the city has used free chlorine as a disinfectant to maintain safe drinking water. The city is changing to utilize a combination of chlorine and ammonia – chloramines – as a disinfectant in the system. This method of disinfection is consistent with the water received from the Collin Grayson Municipal Alliance. Conversion to chloramines at all Van Alstyne well sites will provide safe consistent quality water throughout the distribution system.

**NOTE: THIS NOTICE IS BEING PROVIDED IN ACCORDANCE WITH TCEQ REGULATIONS AND IS PROVIDED TO ALL CITY OF VAN ALSTYNE WATER CUSTOMERS
THE FOLLOWING WORDING IS REQUIRED TO BE INCLUDED IN THIS NOTICE PRIOR TO IMPLEMENTING THE CHANGE FROM FREE CHLORINE TO CHLORAMINE DISINFECTION**

"On August 28, 2023, the City of Van Alstyne Water System will be changing the disinfectant that we use from chlorine to chloramines. This change is intended to benefit our customers by reducing the levels of disinfection byproducts in the system, while still providing protection from waterborne disease.

However, the change to chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramine prior to this date. Medical facilities should also determine if additional precautions are required for other medical equipment. In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for fish tanks."

When the chloraminated water first flushes out the chlorinated water there may be a slight taste and odor, and possibly discoloration for a short period of time. This will not compromise the safety of the water. Other cities in our area that have previously converted to chloramine disinfection have experienced these symptoms for a short period of time. City of Van Alstyne staff will continue to monitor this and make efforts to flush the system to maintain water quality.

The City is scheduling a series of 4 Town Hall meetings to present information on converting our water system to chloramine disinfection. To plan for a balanced attendance, we are asking citizens to attend one of the meetings as outlined on the reverse side based on the location of your residence.

If you are experiencing water quality concerns, please email to:

waterquality@cityofvanalstyne.us

For questions regarding the conversion to chloramines, please contact Bob Johnson, P.E., Public Works Director at 903-482-5426.

CHLORAMINE DISINFECTION CONVERSION TOWN HALL PRESENTATIONS AND DISCUSSION

A series of 4 town hall meetings are scheduled for the week of August 14, 2023 to present information on the plan to convert to chloramine disinfection in our water system. **NOTE: The same information will be presented at each meeting.** We are requesting attendance based on the map location on the day your area is assigned if possible. In addition, each Homeowner's Association member is requested to attend the specific meeting date for their HOA as shown below. All citizens are encouraged to attend any meeting to meet their needs. However, to accommodate citizens within the space, we are requesting that you attend the meeting for your area/Homeowner's Association on the designated day if possible. All meetings will be held at 7:00 P.M. at the location shown:

Meeting Location

Van Alstyne Community Center
262 N. Preston Avenue
Van Alstyne, TX 75495

Meeting No. 1 – August 14, 2023 – Monday

- Area 1 (Map) & Georgetown HOA citizens

Meeting No. 2 – August 15, 2023 - Tuesday

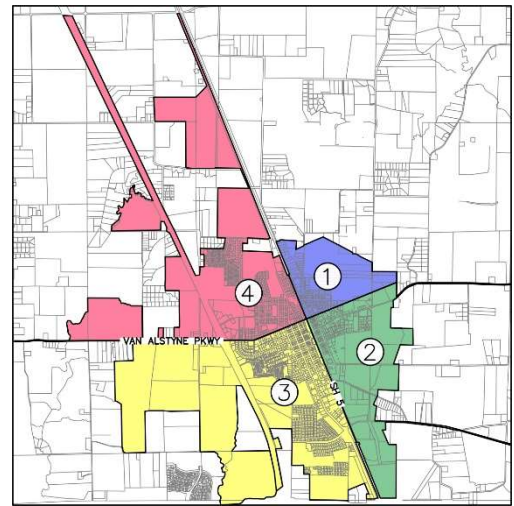
- Area 2 (Map) & Mantua HOA & Thompson Farms HOA

Meeting No. 3 – August 16, 2023 - Wednesday

- Area 3 (Map) – Note request for HOAs for other meeting

Meeting No. 4 – August 17, 2023 – Thursday

- Area No. 4 (Map)



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