



**NOTICE TO CITY OF VAN ALSTYNE WATER CUSTOMERS  
MAY 1, 2024**

The City of Van Alstyne is making efforts to improve and maintain the safety and quality of the water distribution system. Historically, the city has used free chlorine as a disinfectant to maintain safe drinking water. The city is changing to utilize a combination of chlorine and ammonia – chloramines – as a disinfectant in the system. This method of disinfection is consistent with the water received from the Collin Grayson Municipal Alliance. Conversion to chloramines at all Van Alstyne well sites will provide safe consistent quality water throughout the distribution system.

**NOTE: THIS NOTICE IS BEING PROVIDED IN ACCORDANCE WITH TCEQ REGULATIONS AND IS PROVIDED TO ALL CITY OF VAN ALSTYNE WATER CUSTOMERS THE FOLLOWING WORDING IS REQUIRED TO BE INCLUDED IN THIS NOTICE PRIOR TO IMPLEMENTING THE CHANGE FROM FREE CHLORINE TO CHLORAMINE DISINFECTION**

**NOTE: THIS IS A DUPLICATE NOTICE FOR A REVISED IMPLEMENTATION DATE - AS THE ORIGINAL WAS POSTPONED DUE TO CONSTRUCTION DELAYS.**

"On June 3, 2024, the City of Van Alstyne Water System will be changing the disinfectant that we use from chlorine to chloramines. This change is intended to benefit our customers by reducing the levels of disinfection byproducts in the system, while still providing protection from waterborne disease.

However, the change to chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramine prior to this date. Medical facilities should also determine if additional precautions are required for other medical equipment. In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for fish tanks."

When the chloraminated water first flushes out the chlorinated water there may be a slight taste and odor, and possibly discoloration for a short period of time. This will not compromise the safety of the water. Other cities in our area that have previously converted to chloramine disinfection have experienced these symptoms for a short period of time. City of Van Alstyne staff will continue to monitor this and make efforts to flush the system to maintain water quality.

The City has scheduled 2 Town Hall meetings to present information on converting our water system to chloramine disinfection. All citizens are encouraged to attend either meeting. The same information will be presented at both meetings. **NOTE: The information to be presented is the same as that presented in 2023 meetings when the original conversion schedule was proposed.**

**(CONTINUED ON OTHER SIDE)**

The meetings will be held on May 21 and May 22, 2024. They will be held at 7:00 P.M. at the following location:

**Van Alstyne Community Center  
262 N. Preston Avenue  
Van Alstyne, TX 75495**

For questions regarding the conversion to chloramines, please contact Bob Johnson, P.E., Director of Public Works at 903-482-5426.